



DYNAMIC ADMINISTRATION

Indian Institute of Public Administration (U.P. Regional Branch)

Editorial Board

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(A) Editorial

News from IIPA, U.P.

1. Workshop on "Strengthening Public Institutions for Better Governance" (March 2, 2019)

The distinguished speakers of the Workshop were Sri Ravindra Singh, Former Secretary, Culture Government of India and Sri R.C. Tripathi, Former Secretary General, Rajya Sabha. Opening remarks were given by Sri R. Ramani, Chairman, IIPA, U.P. Earlier, Sri Vidya Nand Garg, welcomed all distinguished guests and elaborated the scope and objectives of the Workshop. Amongst the eminent guests, the Head of Public Administration, Lucknow University, Prof. Nand Lal Bharati was also present. 20 people attended the Workshop and actively participated in the open sessions.

According to Sri Ramani, for good governance each institution should have a mission statement of what the citizens expect from them. Though there is a citizens' charter, services are not provided according to it, and citizens are often harassed and services are delayed. This deters them from availing the services. Inefficiency, lethargy and

incompetence are some of the loopholes in any system, that can be overcome with good administrative set up, proper political climate and congenial socio-economic conditions. These remedies, in India, have to be spread all over the nation and at all points of time. This is prevented by vested interests and a nexus between bureaucrats, businessmen, criminals and politicians. How this could be prevented is to be answered in the Workshop.

Sri Vidya Nand Garg elaborated the scope and objectives of the Workshop. These were to determine the areas within public institutions that needed strengthening and the way in which they



Workshop on Strengthening Public Institutions for Better Governance, session in progress

could be strengthened. There were about 15 important public institutions in India, and in most of them corruption was rampant, had shortage, understaffing of personnel and low capacity. The power was centralized at the ministerial levels, while others were just delegated authorities. There was less transparency, poor accountability, lack of vertical and horizontal communication, high level of political interference and quality issues in recruitment. Honesty, political neutrality and innovation involved high risk and low reward. On the contrary, political alignment and dishonesty were highly rewarded. However, such problems could be dealt with through changing incentive structures in such a way that risks taken are worthwhile. The pockets of efficiency could be looked upon by other public institutions as role models. This requires political consensus to bring about the strengthening of public institutions.

Sri Ravindra Singh gave a detailed presentation titled "Governance and Sustainable Development Goals" According to him governance was the "traditions and institutions by which authority in a country is exercised". As per worldwide Governance Indicators, governance included the process by which governments are elected, monitored and replaced. It also included a

capacity of the government to formulate and implement sound policies and the respect citizens and state have for the institutions that govern economic and social interactions among them. He examined 11 public institutions, namely, Legislature, judiciary, prisons, police, traffic, Panchayati Raj, ICT, Revenue Courts, Municipalities, Chakbandi, Collector and D.M. The common problems in these public institutions were shortage of staff, inefficient working, corruption and not being able to deliver service in time. He suggested that there should be a common and combined examination for recruitment of clerical staff and another for recruitment of engineers for all public institutions, training and development of all employees and officers, a separate department of e-governance for transparency, and preparing heritage bylaws for centrally protected monuments and protected areas. Transformation of public institutions in the future depends on small building blocks of correct data and thus data collection, entry and its security is important at all levels.

Shri R.C. Tripathi emphasized that governance is an important concern before us. We have a democratic form of government, duly elected in the states and the centre. Indian elections are free and fair. Parliament and state legislature are the

highest bodies of the country and state. They are the cynosure and inspiration to the countrymen, especially the youth. Though they have great responsibility towards the country, it is a question whether they are discharging their duties properly. Average sittings per year have declined over the years, the quality and language used in debates have deteriorated, telecasting has put members in mutual competition to hog the TV screen. Most of our legislators and



Sri Ravindra Singh, Former Secretary Culture, Government of India Making Keynote Presentation in the Workshop



Sri R.C. Tripathi, Former Secretary General, Rajya Sabha delivering valedictory address in Workshop

parliamentarians have failed to imbibe over decades, the spirit of debate, dialogue and dissent. Criminal cases take very long and criminals are punished after many years. The annexures of N.N. Vohra report are lost. The reason for all these is faulty education in India. Members of public institutions come from the society and therefore, society at large, has to be educated on a balanced approach to development of value system. The Workshop also had two open sessions that discussed steps required for solving the problems of public institutions through developing ethics and value systems in them.

The Workshop concluded with an optimistic note that the future is bright for public institutions in India.

2. a) Brainstorming Session on "Issues in MSME" (January 29, 2019)

Micro, Small and Medium Enterprises" (MSME) sector is of great strategic importance for India. This is so because it plays a crucial role in providing large scale employment opportunities at low capital cost and helps in the industrialization of rural and underdeveloped areas, thereby reducing regional imbalances and ensuring equitable

distribution of wealth throughout the country. A careful analysis of the problems of MSME's and solutions thereof is of crucial importance.

The Honorary Secretary of IIPA, UP, Sri Vidya Nand Garg, organized a brainstorming session with a small group of 7 people from different walks of life, namely, an entrepreneur, trainers, a Consultant, and a former media person. The topics

taken up were on land, labour, taxation and pollution, which were the major challenges for MSME entrepreneurs. Solutions that came up were trust building between government officials and entrepreneurs and between workers and entrepreneurs. Genuine entrepreneurs should emerge through awareness of entrepreneurship in schools and colleges, as an alternative to jobseekers. Selling industrial land to entrepreneurs rather than leasing it to them will be of help. It was also noted that entrepreneurs in U.P. were downsizing and new generation is not ready to take up family businesses.

b) Follow up meeting (January 31, 2019)

In the follow up meeting, it was suggested that a study would be conducted after the elections, on 50 entrepreneurs running a particular kind of enterprise. A questionnaire would be designed, and through the study, its validity and reliability would also be assessed. The objective of the study would entail the confirmation of the hypotheses that entrepreneurs in Uttar Pradesh are downsizing and that new generation of entrepreneurs are not ready to take up their ward's enterprises. If these hypotheses are true, the study would also determine their reasons and remedies.

News from IIPA, New Delhi (Source, IIPA Newsletter, January, 2019)

1. Nobel Laureate Sri Kailash Satyarthi visits IIPA, New Delhi

Sri Satyarthi delivered a lecture on "Strengthening Protection and Prosecution Mechanisms in cases of Crimes against Children" on 8th January, 2019. Addressing a group of officers undergoing training under the APPPA, the Nobel Laureate remarked that officers trained in the IIPA are serving India with lot of power, authority, passion and professionalism. The training they are undergoing would help them to understand social issues more deeply and move towards higher level of excellence. However, millions of children in India are deprived of freedom, safety and education, and asked policy makers to reflect on this issue. His speech was received with great reverence by one and all present at the training programme.

2. Management Development Programme for Judicial Officers of U.P.

Two programmes on Management Development were organized to Judicial Officers of Uttar Pradesh from January 7-11, 2019, and from January 14-18, 2019, respectively. It was sponsored by the Law Department, State Government of Uttar Pradesh and Judicial Training and Research Institute. The objective of the programme was to help the officers in learning management skills that have far reaching significance in their performance, that would increase their organizational effectiveness. The co-ordinators of the programmes were Dr. Surabhi Pandey and Dr. Saket Bihari.

Recent policies

Government of India approves 10% reservation for poor in general category (Source, India Today Web Desk, Jan 7, 2019)

A proposal for 10% reservation for those who are economically weaker, and fall in general category was approved by the Union cabinet. The Constitution has been amended in order to grant this 10% reservation for economically weaker persons in the general category.

B Policies and Schemes Initiated by Government of Uttar Pradesh

1. U.P. Bhulekh Khasra Khatauni, online verification, 2019

Bhulekh UP is a digital portal for land records launched by the Revenue Board of Government of Uttar Pradesh. UP Government has now computerized all the land record activities in the State.

2. Lucknow Metro started its full operation on Red Line from Chaudhary Charan Singh International Airport, Lucknow to Munshi Puliya Metro Station on 9th March, 2019.

Quotable quotes

1. "Help others and give something back. I guarantee that you will discover that while public service improves the lives and the world around you, its greatest reward is the enrichment and new meaning it will bring your own life." **Arnold Schwarzenegger.**

2. "You must be the change you wish to see in the world" **Mahatma Gandhi**

3. "An eye to eye only ends up making the whole world blind" **Mahatma Gandhi.**